FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
FOI/PA# 1680291-000

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FD-1036 (Rev. 10-16-2009)

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FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: FD-71A - Guardian Complaint Form **Date:** 04/03/2023

Title: U BEC; Victim Mayhem Solutions Group LLC

Approved By:

Drafted By:

Case ID #: (U)

Synopsis: U DOCUMENT SYNOPSIS CREATED ON 04-03-2023 03:32 PM--SEE GUARDIAN FOR CURRENT ASSESSMENT DATA.
Mayhem Solutions Group LLC was victimized by a business email compromise scheme, after an unknown subject posed as the company's and started emailing with a client utilizing an email address similar to the but was off by one letter, changed from to The imposter subsequently changed the banking information with the client, Wynne Transportation Holdings. Wynne made payment in August 2022 to the changed account for approximately $484,080 in total, through two wires.

Approximately $51,268.93 was recovered, pursuant to financial reporting.

Enclosure(s): Enclosed are the following items:
1. U Wynne IC3 complaint
2. U Mayhem IC3 complaint

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Title: U BEC; Victim Mayhem Solutions Group LLC
Re: [redacted] 04/03/2023

♦♦

IC3 Seal3

COMPLAINT REFERRAL FORM

IC3 Complaint

Complaint ID: [redacted] b7E

Date: 08/25/2022 14:28:03

Reported loss: $454,080.00

Adjusted loss: $454,080.00

Victim Information

Name: [redacted]

Are you reporting on behalf of a business? Yes

Business Name: Wynne Transportation Holdings

Is the incident currently impacting business operations? Yes

Age Range: [redacted] b6 b7C

Address: 14110 N Dallas Parkway

Suite/Apt./Mail Stop: Suite 240

City: Dallas

County: Dallas

State: Texas

Country: United States of America

Zip Code/Route: 75254

Phone Number: [redacted]

Email Address: [redacted]

Business IT POC, *if applicable:* [redacted]

Financial Transaction(s)

Transaction

Transaction Type: Wire Transfer

Transaction Amount: $325,000.00

Transaction Date: 08/16/2022

Was the money sent? Yes

Victim Bank

Bank Name: [redacted] b7E

Address:

City:
State:
Country:
Zip Code/Route:
Account Name:
Account Number:

Recipient Bank b7E

Bank Name: Truist Bank
Address: 9863 Highway 92
City: Woodstock
State: Georgia
Country: United States of America
Zip Code/Route: 30188
Account Name: Mayhem Solutions Group LLC
Account Number:
Routing Number:

Transaction

Transaction Type: Wire Transfer
Transaction Amount: $129,080.00
Transaction Date: 08/17/2022
Was the money sent? Yes

Victim Bank

Bank Name:
Address:
City:
State:
Country: b7E
Zip Code/Route:
Account Name:
Account Number:

Recipient Bank

Bank Name: Truist Bank
Address: 9863 Highway 92
City: Woodstock
State: Georgia
Country: United States of America
Zip Code/Route: 30188
Account Name: Mayhem Solutions Group LLC
Account Number:
Routing Number:

Description of Incident

Provide a description of the incident and how you were victimized. Provide information not captured elsewhere in this complaint form.

We have a contract with the State of Texas and used a 3rd party vendor to provide security services called Mayhem Solutions. The at Mayhem Solution is email is b6 b7C
On August 8th, an imposter named by the email of started sending emails to our team which included valid invoices. On August 16th, this person requested a change in banking information. Upon receipt of this request, we sent two wires for the invoice due on August 16th. One wire for $325,000 on August 16, 2022 and one wire for $129,080 on August 17, 2022.

Our bank froze these funds due to the change in bank information, so we notified our Operations team who confirmed the change in banking information. All communications to and all confirmations were with the imposter.

On August 24th, we had a call with Mayhem Solutions who informed us that they had past due invoices and did not make any changes to their banking information. Upon further review, [redacted] found out that his account was hacked several days ago, and someone accessed his email and company data.

We immediately notified our bank [redacted] Mayhem Solutions immediately notified their bank, [redacted] and Trusit Bank which is where the funds were sent.

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Which of the following were used in this incident? (Check all that apply.)

☐ Spoofed Email
☐ Similar Domain
☑ Email Intrusion
☐ Other Please specify:

Other Information

If an email was used in this incident, please provide a copy of the entire email including full email headers.

Re: Invoice 919 from Mayhem Solutions Group LLC

[redacted]

To: [redacted]

[redacted]

[redacted]

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Attached is our updated banking information for all Wire and ACH payments.

Please confirm receipt by replying to this email.

Kindly email me for further information.

[redacted]

MSG Risk Management & Intelligence

Are there any other witnesses or victims to this incident?

Yes. Emails were sent to myself and [redacted] and [redacted] See email addresses above.

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If you have reported this incident to other law enforcement or a government agency, please provide the name, phone number, email, date reported, report number, etc.

Federal Trade Commission, reported on 08/25/2022, report number 151209487

Is this an update to a previously filed complaint? No

Who Filed the Complaint

Were you the victim in the incident described above? No

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[redacted]

IC3 Seal3

COMPLAINT REFERRAL FORM

IC3 Complaint

Complaint ID:

Date: 08/24/2022 15:27:29

Reported loss: $0.00

Adjusted loss:

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Victim Information

Name:

Age Range:

Phone Number:

Description of Incident

Provide a description of the incident and how you were victimized. Provide information not captured elsewhere in this complaint form.

is the of Mayhem Solutions LLC, stated the company receives wires every week from a contractor who is a client of on the Border in Texas, Wynn Transportation. Someone acted as the company and used the email to send fraudulent emails to the accounts payable department of Wynn Transportation. The wire was firs put on hold because they also requested to change the bank account information. The bank contacted the person acting as the who gave approval of the wire and so the wire went through for $500,000 to a Truist Bank in GA. When noticed they did not make a payment last week, contacted Wynn Transportation who send the wire and bank information that was incorrect, did a conference call and determined that the email was compromised is also a member of Infragard. Wynn Transportation is contacting their banks fraud department. is going to make contact with Truist Bank to get information on the account the money was wired to stated they do not use Truist, only for their business banking. is currently trying to track the IP where the emails were sent stated the individual tried to change accounts several times.

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Which of the following were used in this incident? (Check all that apply.)

☐ Spoofed Email
☐ Similar Domain
☐ Email Intrusion
☐ Other Please specify:

Who Filed the Complaint

Were you the victim in the incident described above? Yes

Digital Signature

Digital Signature: NTOC Submission

Complainant Server Info

IP Address: [redacted] b7E

Crime Types

Generated: 04/03/2023 3:32 PM EDT

Incident Summary

(U) BEC; Victim Mayhem Solutions Group LLC

Unknown Unknown

Status: Closed

This assessment relates to or enhances

(U) Unknown Unknown
Person Type: Subject
Subject Type: Main
Other Information: Banking information:

Truist bank account

Information Only

Threat to Life: No
CISS:
Report Type:
Observed: 08/15/2022
Receipt Method: Email
Reported By: Mayhem Solutions Group
Field Office: PHOENIX
Assigned Squad: PX-CY-1
Approver(s):
Report Creator:
Report Owner:
Case Access: Unrestricted

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(U) Mayhem Solutions Group LLC was victimized by a business email compromise scheme, after an unknown subject posed as the company's and started emailing with a client utilizing an email address similar to the but was off by one letter, changed from to The imposter subsequently changed the banking information with the client, Wynne Transportation Holdings. Wynne made payment in August 2022 to the changed account for approximately $484,080 in total, through two wires.

Approximately $51,268.93 was recovered, pursuant to financial reporting.

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b7E

Subjects

(U) Unknown Unknown
Person Type: Subject
Subject Type: Main
Other Information: Banking information:

Truist bank account

Witnesses

(U)
Person Type: Witness

Other Information: [redacted] Mayhem Solutions Group LLC
Telephone number: [redacted]
Email address: [redacted]

(U) [redacted]
Person Type: Witness
Other Information: [redacted] Mayhem Solutions Group LLC
Phone: [redacted]

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Investigative Notes

[redacted]

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Referrals

[redacted]

Disposition

(U//~~FOUO~~) Disposition

[redacted] b7E

FD-302 (Rev. 5-8-10)

FEDERAL BUREAU OF INVESTIGATION

Date of entry 04/05/2023

[redacted] at Mayhem Solutions Group, [redacted] was telephonically interviewed at [redacted] After being advised of the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information:

An Unidentified Subject(UNSUB), created an email account that looked like [redacted] Mayhem Solutions Group email, [redacted] This UNSUB then sent invoices and requests for payments to one of Mayhem Solutions clients with the UNSUBs bank information causing the client, Wynne Transportation Holdings, to send two deposits to a Truist Bank account [redacted] b6 b7C

8/16/2022 $325,000

8/17/2022 $129,080

To date, Mayhem Solutions has not been paid the $454,080 owed by Wynne.

[redacted] believes that the fake e-mail was set up after a news article was released detailing Mayhem Solutions business relationship with Wynne.

[redacted] said his true e-mail address was bombarded with advertisements from mailchimp around this same time.

[redacted] indicated that the contact for his company for victim notification is b6 b7C

Mayhem Solutions Group

[redacted]

139 W 1st St

Casa Grande, AZ 85122

[redacted] provided the below contact data for Wynne employees:

[redacted]

Investigation on 04/04/2023 at Phoenix, Arizona, United States (Phone)

File # [redacted] Date drafted 04/04/2023

by [redacted] b6 b7C b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency; it and its contents are not to be distributed outside your agency.

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Name: Wynne Transportation Holdings

Business Name: Wynne Transportation Holdings

Phone:

Email Address:

Digital Signature

By digitally signing this document, I affirm that the information I provided is true and accurate to the best of my knowledge. I understand that providing false information could make me subject to fine, imprisonment, or both. (Title 18, U.S.Code, Section 1001)

Digital Signature:

Complainant Server Info

IP Address:
Host Header:

Crime Types

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Page 3 ~ Referral/Direct;
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FEDERAL BUREAU OF INVESTIGATION
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Total Deleted Page(s) = 2
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